

Family Access



Why Use Family Access?

Family Access is access to student information, for your children only, via a secure Internet connection. It is available anytime, and allows you to see your child's grades, assignments, progress reports, report cards, attendance, class schedules, emergency contact information, and food service balances/on-line payments. It is easy to understand and navigate.

Sign me up! What do I do next?

- Print off the "Kerrville ISD's Skyward Parent Access Request Form", complete it, and take it in person to your child's school office.

Using Parent Access from Home

- Visit www.kerrvilleisd.net.
- Click on the **Skyward icon** located on the home page, Parents and Students tab, or Staff tab.
- The login screen will appear. Type in your unique login and password.

Forget Your Password?

It's not a problem. You can get it on-line.

- Return to the log-in page where you entered your username.
- Click the ***Forget Your Login or Password?*** Link.
- A new, temporary password will be emailed to you.

Security

- By law, the district must do everything in its power to protect the personal, confidential information and grades of our students.
- Every connection to Family Access goes through 128-bit encryption, the same security financial institutions use for on-line banking.

What if I don't have access to a computer at home or work?

Designated computers are available to you on every KISD campus, as well as the Club Ed Community Education Center, 1121 2nd Street, during regular school hours.

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The Teachers' View

- How they see it...anxious and excited! This opens up a fabulous tool for communication between parents and teachers, but they live incredibly busy lives, with many responsibilities. Our hope is that parents will bear this in mind.
- Allow teachers time to post grades; teachers are required to post grade once each three-week grading period to coincide with progress reports and report cards.
- Remember, teachers don't 'give grades'—they are earned by the students.

Things to Remember

- Grades in Parent Access are only available for grades 2-12.
- The system is occasionally closed for brief periods.
- The system works with all web browsers.
- You have access anywhere you have internet access.
- The system is secure.
- Help us update/verify information.
- Family Access is *no substitute* for communication with your student or teacher.

Questions?

Contact your child's campus directly for specific questions about the new service. A KISD Skyward representative will be contacted if they campus cannot directly assist you.